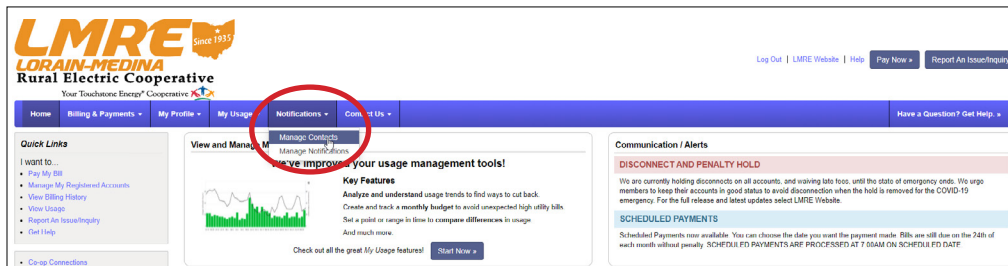


# OUTAGE TEXT ALERTS THROUGH SMARTHUB E-BILL

Lorain-Medina Rural Electric Cooperative members now have the option to receive text and email alerts and updates during an outage that may be affecting their electric service.

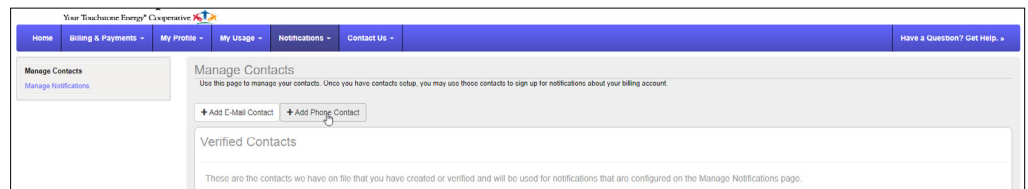
Here is a step-by-step guide for members to sign up for these alerts through SmartHub, LMRE's online bill payment and electric use monitoring tool.

Members who have not signed up for SmartHub can do so here: <https://bit.ly/32Fnbaz>

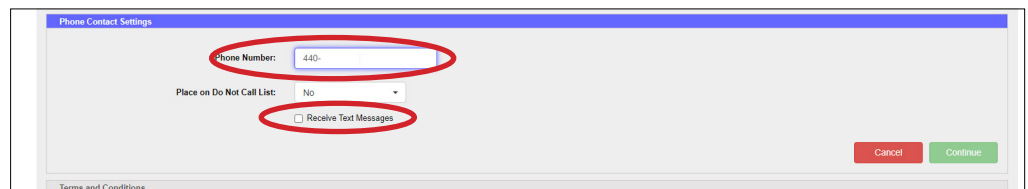


**1.** Log in to your SmartHub account, and from the home page, hover over “Notifications” and select “Manage Contacts” from the dropdown box.

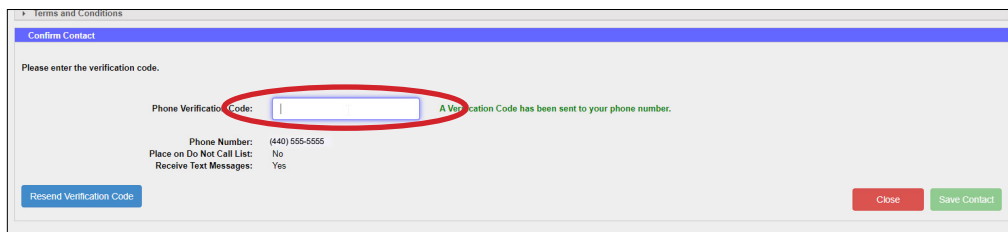
**2.** Select the “Add New Contact” tab on the right.



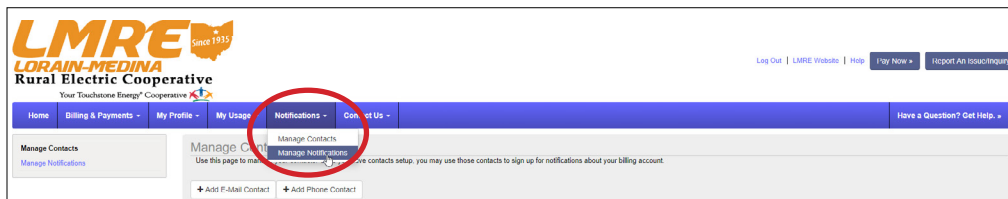
**3.** Add a valid phone number that can receive text messages in the marked area.



**4.** Check the “Receive Text Messages” box.



**5.** A text message will be sent to the number you provided with a verification code. Enter this code here, and then save the contact information.



**6.** Again, hover over “Notifications” at the top of the page, and select “Manage Notifications” from the dropdown box.

**7.** Select the “Service” dropdown menu, and then select your recently created contact entry under the “Text Message” option for all available alert types. Then save your new settings.

